

COLLEGE OF THE NORTH ATLANTIC

Susanne Dawe, Business Development Officer

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Email: susanne.dawe@cnl.nl.ca

- **Customized Corporate Management Development Programs**
- **BPI – Business Process Improvement**
- **Succession Planning – Peer Mentoring and Coaching**

HOSPITALITY NFLD & LABRADOR (HNL)

Elizabeth Sheppard, HNL Western

Representative

Tel: 632-3395

Email: esheppard@hnl.ca

Website: www.hnl.ca

- **Super Host Atlantic**
- **Super Host: Sales Powered by Service**
- **Emerit Professional Certification**

BUSINESS DEVELOPMENT BANK OF CANADA

Zeta Dyke, Senior Manager

Tel: 637-4528 Fax: 637-4522

Email: zeta.dyke@bdc.ca

- **Operations Management**
- **Strategic Planning**
- **Market Development**
- **Human Resources Management**
- **Innovation**

The Deer Lake Business Retention and Expansion Program Leadership Team identified information on training supports available as a key action item.

Staying competitive is the key to sustainability. Training your staff, keeping them motivated and up-to-date with industry trends and new technologies is essential to achieving that goal.

Regardless of the size or type of an industry or business, training can have a measurable impact on performance and the bottom line.

There are many internal training programs available to the business community in the Humber Region.

WORKPLACE HEALTH & SAFETY COMMISSION

Lana Collins, Director of Communications

Tel: 778-1223 Fax: 778-1117

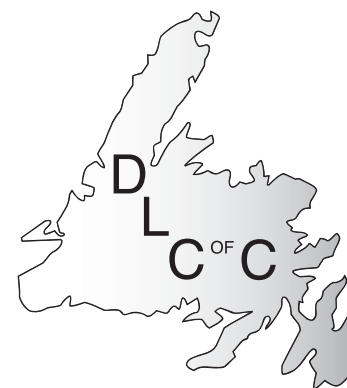
Email: lcollins@whscc.nl.ca

Workplace Health, Safety and Compensation Commission (WHSCC) is an employer-funded no fault insurance system that promotes safe and healthy workplaces, provides return-to-work programs and fair compensation to injured workers and their dependants.

WHSCC facilitates safe and healthy workplaces by assisting employers and workers to prevent accidents, and manage workplace injuries/illnesses and return-to-work processes. WHSCC provides a reasonable level of benefits to injured workers and their dependants based on reasonable assessment rates for employers, while maintaining or exceeding service level performance when compared to other jurisdictions in Canada.

For information and services available with WHSCC please view our website: whscc@nl.ca

Business Support Programs Brochure



Project supported by:

Deer Lake Chamber of Commerce

9 A Church Street

Deer Lake, NL A8A 1C9

Tel: (709) 635-3260

Fax: (709) 635-5857

Email: s_goulding@warp.nfld.net

ENTERPRISE & ENTREPRENEURSHIP GATEWAY WEST

Michael J. Jackson, Director

Tel: 637-6200 Ext. 6435 Fax: 639-8125

Email: mjackson@swgc.mun.ca

- **Business Plan Consulting**

COMPUTER BUSINESS & LEARNING CENTRE

Maxine Rogers, Owner/Operator

Tel: 635-2024 Fax: 635-2024

Email: cblcentre@hotmail.com

- **Basic Computer Courses**
- **Trouble Shooting**

TODD LEE CHARTERED ACCOUNTANT

Todd Lee, CA

Tel: 635-1152 Fax: 635-1153

Email: toddlee@nf.sympatico.ca

- **Computerized Accounting**
- **Manual Bookkeeping**
- **Tax Preparation**
- **Financial Statement Preparation**
- **Audit Services**

NLOWE, NEWFOUNDLAND AND LABRADOR ORGANIZATION OF WOMAN ENTREPRENEURS

Marvella Coates, Western Regional Facilitator

Tel: 632-5069 Fax: 632-5130

Email: mcoates@nlowe.org

- **Business Consulting**

DALE CARNEGIE TRAINING

Mark Baldwin, Franchisee
Tel: 632-3856
Email: mark_baldwin@dalecarnegie.com

- Dale Carnegie Courses in effective Human Relations and Communications
- Leadership Training for Managers
- Sales Advantage
- World Class Customer Service

HUMBER COMMUNITY DEVELOPMENT CORPORATION (CBDC)

Mark Kelly, Executive Director
Phyllis Keats, Development Officer
Tel: 639-7755 Fax: 639-1040
Email: phyllis.keats@cbdc.ca
Email: mark.kelly@cbdc.ca

- Loan Financing for New/Existing Business
- Counseling & Advisory Services
- Professional & Technical Support Services

ST. JOHN AMBULANCE

Grace Mercier, Advisor Consultant
Tel: 634-7283
Email: gmercier@stjohnambulance.nf.ca

- Emergency & Standard First Aid
- Marine Advance First Aid
- CPR & AED
- Advanced Medial First Responder

SIR WILFRED GRENFELL COLLEGE

Community Education & College Relations
Marilyn Forward, Program Developer
Tel: 637-6207 Fax: 637-6201
Email: mforward@swgc.mun.ca

- Masters Certificate in Project Management
- Supervisory Skills Development Program
- Customized Training
- Language Training
- Management Development Courses
- Professional Development Courses
- Computer Courses

GROS MORNE INSTITUTE FOR SUSTAINABLE TOURISM

Sue Rendell, Manager
Tel: 458-2481 Fax: 458-2059
Email: srendell@gmist.ca

- Edge of the Wedge
- Greening your Business

BOTTOM LINE MANAGEMENT

A Division of General Business Services Ltd.
Mr. Keith Hillier, CGA Notary Public
Tel: 686-5588 Fax: 686-5778
Email: keithhillier@nf.sympatico.ca

- Sales Tax
- Business Plans
- Management Consulting

ARMSTRONG & QUAILE ASSOCIATES

Mr. Fred Coles, CA
Tel: 686-2336 Fax: 686-2501
Email: fred.coles@nf.sympatico.ca

- Quick Books
- Financial Planning

CANADA/NEWFOUNDLAND & LABRADOR BUSINESS SERVICE CENTRE

Business Information Officer
Tel: 1-800-668-1010 Fax: 772-6090
Email: info@cbsc.ic.gc.ca
Website: www.cbsc.org/nl

- Business Start-up Information

PMK CONSULTING SERVICES LTD.

Paul Knott, Business Consultant
Tel: 635-3596
Email: pmkconsulting@hotmail.com

- Business Start-up
- Staff Training
- Marketing
- Motivational and Professional Development Seminars
- Strategic Economic Planning

NFLD & LABRADOR SNOWMOBILE FED.

Penny Brake, Executive Director
Tel: 635-4395 Fax: 635-4396
Email: nlsf@nf.aibn.com

- Safety Training

COMPUTERS & COMMUNICATIONS

Brendan Lush, Manager
Tel: 635-2135 Fax: 635-3575
Email: brendan.lush@micsystems.ca

- Town Manager
- Fish Management
- Point of Sales

ACADEMY CANADA

Jackie White, Business Development Officer
Tel: 637-2100 Fax: 637-2139
Email: jwhite@academycanada.com

- Academic Training
- Evening Courses
- Seminars & Workshops
- Contract & Specialized Training

N/L FEDERATION OF AGRICULTURE

Paul Connors, Business Development Officer
Tel: 747-4830 Fax: 747-8827
Email: paul@nlfa.ca

- Facilitates business development programs for the agriculture industry in Newfoundland and Labrador
- Now administering in NL the Cash Advance Payment Program